

Mahindra Powerol is certified with ISO 9001 2000 for its Genset business. April – 2009

Mahindra FES (Farm Equipment Sector) is an ardent follower of Total Quality Management (TQM) path. It has won the prestigious Deming Application Prize and Japan Quality Medal (JQM), the highly acclaimed honours in TQM. Powerol, as a part of FES also believes in this customer centric approach and total employee involvement from its very beginning. With increase in size, the business needed rigorous process orientation to effectively manage its operation. It also needed to continuously improve through total employee involvement. Therefore, Powerol decided to go ahead with ISO 9001-2000 certification in July 2008. This process has helped Powerol in many ways like improvement in customer satisfaction and effective documentation of all the business processes.

CERTIFICATE



Management system as per
DIN EN ISO 9001 : 2000

In accordance with TÜV NORD CERT procedures, it is hereby certified that

**MAHINDRA POWEROL BUSINESS
MAHINDRA & MAHINDRA LTD.
FARM EQUIPMENT SECTOR
Powerol Building, 2nd Floor, Gate No. 2, Akurli Road,
Kandivali (E), Mumbai – 400 101, India
with Works & Branches as per Annexure**

applies a management system in line with the above standard for the following scope

**Design, Manufacture, Installation and Servicing of Diesel Generator Sets
& Manufacture and Supply of Diesel Engines**

Certificate Registration No. **44 100 094074-E3**
Audit Report No. **2.5-4186/2009**

Valid until **14.11.2010**
(Until 18.03.2012 in case of transition to ISO 9001:2008)

Certification Body
at TÜV NORD CERT GmbH

Mumbai, **19.03.2009**

This certification was conducted in accordance with the TÜV NORD CERT auditing and certification procedures and is subject to regular surveillance audits.

TÜV NORD CERT GmbH Langemarckstrasse 20 45141 Essen www.tuev-nord-cert.com



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